

# DHL EXPRESS CRUISE IMPORT SERVICES



## CRUISE SHIP DELIVERIES: ONBOARD AND ON TIME

DHL Express time-definite import services can move shipments from overseas suppliers to your vessels faster and more efficiently than many typical carriers. DHL Express handles all the details for you – from pickup at their door right to your vessel, including every point in-between.

### More speed and efficiency...from their door to your vessel:

- One invoice versus multiple charges and expenses
- One seamless process including customs clearance and brokerage
- Direct pickup and delivery versus many carriers who first consolidate shipments within regions, then export by air. DHL Express saves you those extra delays
- Proactive tracking including shipment notification status via email, web or Electronic Data Interchange (EDI)
- Delivery direct to your vessel, distribution center or any other location you prefer is included in your price. That saves you extra trucking and handling costs
- Setup, training, and management for your suppliers in Europe or other global areas to ensure a seamless process
- Express Service for critical supplies and parts, assuring you faster transit times than most carriers

### FEATURES & BENEFITS:

- Guaranteed Delivery
- Worldwide Reach
- Faster Delivery
- Quality Control
- One Invoice in One Currency
- Full Visibility
- More Control
- Safe & Secure





## ONE COMPANY. ONE INVOICE. ONE CURRENCY. ONE SIMPLE SOLUTION.

By consolidating all your shipments into one easy-to-use DHL Import Express Account, you maintain greater control. One company. One account number. One invoice in the currency of your choice. It all adds up to a simpler, more efficient way to manage all your imports.

### TIME DEFINITE IMPORT EXPRESS SERVICES INTO THE U.S.

DHL IMPORT EXPRESS 10:30	Time-sensitive: guaranteed delivery next possible business day by 10:30 a.m.*
DHL IMPORT EXPRESS 12:00	Time-sensitive: guaranteed delivery next possible business day by 12:00 noon*
DHL IMPORT EXPRESS WORLDWIDE	Guanteed delivery by end of next possible business day**

### Import Optional Services

You'll also find a wide range of flexible services designed to meet your specific needs. Find out more at [www.dhl-usa.com/import](http://www.dhl-usa.com/import).

- Handover to broker
- Continuous Bonds
- Import Paperwork
- Prior Notice
- Payment Deferrment
- PST Clearance Notifications
- Shipment Value Protection
- Multi-Line Entry
- Bonded Transit Documents
- Manipulate, Examine, Sample or Transfer Goods
- Temporary Import/Export
- Formal Clearance
- Single Transaction Bond
- Obtaining Permits and Licenses
- Temporary Importations Under Bond (TIB) Entry

### Import Experts to the Cruise Industry: One Fee. More Convenience. Faster Transit Times.

Discover unparalleled customs expertise; real-time tracking visibility; latest pickup times; earliest deliveries; consolidated account simplicity; and most importantly, our exceptional door-to-vessel delivery performance that assures you total peace-of mind...*every shipment, every day*. Call today to learn about our Vendor Management Program for the Cruise Industry.

Certain restrictions apply. DHL Import Express Services are subject to terms and conditions referenced on the waybill of the country of origin, which shall govern each shipment.

\* A money-back guarantee applies to DHL IMPORT EXPRESS 10:30, DHL IMPORT EXPRESS 12:00 where DHL will, upon request, provide either a credit or refund of the transportation charges paid by customer if the shipment is delivered later than DHL published delivery commitment. The availability of all time definite services is determined by destination postcode or city name. These services are not available to and from all areas. To find out the DHL Express services available in your destination area, please contact Customer Service at 1-800-CALL DHL.

\*\* A service guarantee applies to DHL IMPORT EXPRESS WORLDWIDE where DHL will, upon request, provide either a credit or refund of the transportation charges paid by customer if the shipment is delivered later than DHL's published delivery commitment. Money-back guarantee or service guarantee do not apply to third-country movements scheduled for end of day delivery.

For complete details, please visit [www.dhl-usa.com/terms](http://www.dhl-usa.com/terms).

DHL Express  
1 800-CALL DHL  
1 800-225 5345  
[www.dhl-usa.com](http://www.dhl-usa.com)

